

SITEMASTER 200® – Solving Windows Permissions Issues for Users

Examples are for Windows Vista but concepts are the same for other Windows Operating Systems.

Problem: After installing SITEMASTER 200® and entering your Registration Number you receive an error string that may include –

'The resource file is not valid.'
'Cannot update the cursor PARAMS, since it is read only.'
'There is not enough disk space for c:\program files\ingersoll-rand\SITEMASTER 200® v3.0\sm200r.fpt.'
'Database '#####' is not open.'
'Database 'APPDEVSYS' is not open.'

You may experience different error messages. It may be possible to ignore through the error string and make it to the program. However, the problem persists when you run the program again.

Solution: Using Windows Explorer, navigate to the SITEMASTER 200® v3.0 folder and assign Full Control permissions for the User or Group.

1. Right-click on the SITEMASTER 200® v3.0 folder and select Properties.
2. Click on the Security tab.
3. Set the User/Group to Full Control.

