

Installing SITEMASTER 200® Multi-User Version

Important: When installing the Multi-User Upgrade, you are required to first uninstall the Single-User version from the workstation. Before doing so, make sure you make a backup/copy of your data folder(s) and put them in a location outside of the Ingersoll-Rand directory on the hard drive. If your data is already on the Server, make a backup/copy of that for safety purposes before implementing the upgrade.

General Information

The program was designed to work in a multi-user environment where the program or software application resides on the individual workstations, and only the data folder is kept on the server. For systems without a dedicated server, one of the workstations will act as the server.

To set up SITEMASTER 200® Multi-User

Before you Install

If this is an upgrade from Single-User Version 3 you must do two things:

1. Use the Windows Control Panel to Uninstall your existing Sitemaster 200® program.
 - 2a. Delete the license file located in the installed directory. Delete the file named, SM20030.LIC that's located in the SITEMASTER 200® v3.0 directory (Default Path = C:\Program Files\Ingersoll-Rand\SITEMASTER 200® v3.0\SM20030.LIC).
 - 2b. Option: Instead of deleting the license file, you may simply delete the Ingersoll-Rand Folder that will delete all the files and folders. However, copy/save any data folders that you need before deleting the Ingersoll-Rand Folder.

Take the two steps above for each workstation that already has Sitemaster installed.

Installation Instructions:

For nondedicated systems:

1. Install SITEMASTER 200® on the workstation acting as the server.

During the installation, the third screen asks you for your Customer Information. On this screen you have two choices under "Install this application for:" For almost all installations, select the "Anyone who uses this computer (All users)" option. The exception is if you are the Administrator of the computer and have other users who log in to this computer that you don't want to run SITEMASTER 200®. In this case, select the "Only for me" option.

2. After you've installed SITEMASTER 200® on the workstation and have gone through the registration process, the program creates two data folders (data sets) called demodata and livedata. You may have an existing data folder that you want to use.
3. You can share both the demodata and livedata, or your existing data folder created during the install.
4. Run SiteMaster and use the Change Data Set item from the Utilities pull-down menu to select the data folder to use, located on the shared drive.
5. Install SITEMASTER 200® on a user's workstation.

6. Map the shared Data folder from the server computer. You may want to choose the Reconnect at Logon choice to make this happen automatically each day.

7. Use the Change Data Set item from the Utilities pull-down menu to select data folder located on the shared disk. Do not choose the Data folder found in your local folder. It will not hurt anything to just leave it there, but you can get rid of it if you wish. Repeat the workstation install for each of the other workstations, if any.

For a dedicated server:

1. Install SITEMASTER 200® on one of the user's workstations. You do this for each workstation.

During the installation, the third screen asks you for your Customer Information. On this screen you have two choices under "Install this application for:" For almost all installations, select the "Anyone who uses this computer (All users)" option. The exception is if you are the Administrator of the computer and have other users who log in to this computer that you don't want to run SITEMASTER 200®. In this case, select the "Only for me" option.

Note: When entering the Registration Number (Serial Number), make sure that you enter the Multi-User number that was provided.

2. After you've installed SITEMASTER 200® on the workstation and have gone through the registration process, the program creates two data folders (data sets) called demodata and livedata. If you did not previously delete the Ingersoll-Rand Folder, then your original livedata folder, as well as any other data sets that you may have created were preserved. If you deleted the Ingersoll-Rand Folder then use the data folder(s) you saved. If you already have your working data folder on the server computer then you will use that one(s).

3. Copy the demodata (optional) and livedata data folders created during the install onto a shared drive on the server computer. Do this for any data sets that you may have created and/or renamed and wish to use.

4. Map the shared Data folder from the server computer. You may want to choose the Reconnect at Logon choice to make this happen automatically each day.

5. Run SiteMaster and use the Change Data Set item in the Utilities pull-down menu to select the Data folder located on the shared drive. For new users, this would normally be Livedata. Do not choose the Data folder found in your local folder.

6. Auto-Updater Feature (Optional) - Your IT Group can download the latest SITEMASTER 200® Update and place it in a folder at a shared location on the server. For example, name the folder Sitemaster Update. In SiteMaster, you select that folder location for each workstation. Whenever a user runs SiteMaster, the program checks for an update, and automatically installs it if found.

- a) Click on the Utilities menu and select Maintenance Utilities, and then Select Upgrade Location.
- b) Use the Select Upgrade Location window to select the shared folder you set up on the server (e.g., Sitemaster Update). Do not use a data folder (data set) for this.
- c) Download the latest update from Matrix Security and place it in the folder. Make sure that it's a higher number than what you already have.

Note: The Auto-Update Feature is only available with Sitemaster 200® version 3.16 or better. If your installer CD is version 3.15 or earlier, then download the latest SITEMASTER 200® Demonstration Software from Matrix Security, and use that as the installer.

7. Continue installing on the remaining workstations. You do not need to copy the Data folder to the server each time (Step 3). That should only be done once.

The Data folder found in your local folder will not hurt anything if you just leave it there, but you can also get rid of it if you wish.

If you have previous data you would like to load in from a previous version (Versions 1 or 2) of SITEMASTER 200®, you would follow all the previous steps. Once you have run SITEMASTER 200® from the Main Menu, choose the pull-down Utilities Menu and select Load Data from a Previous Version. The Select Directory Screen will appear. Using the dialog box, locate your original version of SITEMASTER 200® and its Data folder. Select it and the data will automatically load in from there. You only need to do this process one time. All workstations should be able to see the data once it has been loaded.

Matrix Security, Inc.
800-622-4893
2011